

Privacy Policy

The Site is a UK-based website and takes reasonable care to comply with the requirements of the UK Data Protection Act 1998 relating to the personal information you supply on the Site. The Site uses a security system that protects your information from unauthorised use. However, as no data transmissions over the Internet can be guaranteed to be 100% secure, we cannot ensure or warrant the security of any information you transmit to us and you do so at your own risk. Save as provided below, we will not sell, distribute or disclose information about you as an individual or your personal usage of the Site ("Information") without your consent or unless required or permitted to do so by law. The Information we gather may include name, delivery address, credit or debit card number and expiry date, email address, telephone number, and any personal preferences. We may monitor customer traffic patterns, Site usage and related Site information in order to optimise your use of the Site and we may give aggregated statistics to a reputable third-party, but these statistics will include no information personally identifying you. We may also use the Information we gather to notify you about important functionality changes and alterations to the Site, or offers of products, services or information that might be of particular interest to you. This may involve transferring or selling your Information to other companies, inside or outside the EU. Your information may also be transferred to another company in the event of sale of our company to a third party. In that event, we will endeavour to ensure that your rights and freedoms in respect of the processing of your personal data are adequately and appropriately protected.

Returns Policy

You may return goods for any reason up to 3 days after receipt. When returning goods, it is your responsibility to take reasonable care to see that the goods are not damaged in transit and are received by us at our address as displayed on the Site. We shall provide a full refund for goods returned in accordance with these Terms and paid for by you, free of charge (subject to a deduction of the delivery charge for the initial delivery of the goods to you), as soon as possible and in any event within a period not exceeding 30 days, beginning with the day on which the notice of cancellation is given by you. Any other refund not satisfying the above conditions will be made at our discretion only. Your statutory rights are not affected. You shall be under a duty throughout the period prior to cancellation to retain possession of the goods and to take reasonable care of them until you return them to us. No right to cancel applies to audio or video recordings or computer software if they are unsealed by you and these goods as well as other goods that are excluded from this right to cancel are clearly marked next to the goods.

Delivery

Delivery will be made as soon as possible after your order has been accepted, and in any event within 30 days of your order. If we are unable to deliver the goods within 30 days of your order, we will inform you as soon as possible and you will be entitled to cancel the order. We will not be liable for any loss or damage suffered by you through any reasonable or unavoidable delay in delivery. We will deliver the goods ordered by you to the address given by you for delivery at the time you place the order. If your chosen form of delivery requires that the goods are signed for and there is no-one at the address given who is competent to accept delivery of the goods, you will be notified of an alternative delivery date or a place to collect the goods. We will bear the risk of the goods delivered to you whilst in transit. Risk of loss of or damage to the goods passes to you on delivery, whether or not the price has been paid and you will be liable for their loss or destruction. If the goods have been fully paid for, you will become the owner of the goods when they have been delivered to you. Availability: All goods are subject to availability. If we have insufficient stock to deliver the goods ordered by you, we will inform you of this as soon as possible.

Delivery Charges: Royal Mail Charges & Packaging (overseas items will be sent By Air small packet rate)

Order Value	UK P & P (2 nd Class or Parcel Post)	P & P to EU countries	P& P to Countries in Zone 1	P& P to Countries in Zone 2
£5 - £7.50	£1.10	£1.65	£2.20	£2.20
£7.51 - £15	£1.95	£2.95	£3.90	£3.90
£15.01 - £25	£3.75	£5.50	£7.50	£7.50
£25.01 - £35.00	£5.00	£7.50	£10.00	£10.00
£35.01 and over	£10.00	£15.00	£20.00	£20.00

Customer Service Contact

For Customer Service contact:

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